



Revolutionizing Missouri Workforce Project with ATLAS Case Study

Intelligent Workforce Automation for your organization!

AT A GLANCE

"The Complete Technology Services (CTS) team has provided remote services to our project for over three years. The first product we purchased was their document storage system, where we currently house over 4,500 individual records, which equates to over 141,000 pieces of documentation. Next, we bought the SMS product, which allows mass text and emails and automatically loads the communication into each case file, maintaining HIPAA and PPI rules. Finally, we purchased their auditing product which allows external auditors temporary access to specific files and documents and sets the length of the review period."

Lynette Saxton, Project Director
-Missouri



CHALLENGES

Equus Workforce Solutions' team in Missouri faced significant challenges before integrating ATLAS, including distance monitoring, quality control, and high travel expenses. Managing disparate paper-based files across multiple regions was cumbersome and inefficient.

SOLUTIONS

The implementation of ATLAS provided a comprehensive solution to Equus' challenges. By centralizing electronic files and optimizing workflow processes, ATLAS streamlined operations and reduced costs. With support from CTS, Equus successfully transitioned from manual to electronic systems within a short timeframe.

Key Metrics



12,940
active customers



250,000+
documentation



\$84,000
travel expense savings



Cloud-Based System



Document Storage



Texting SMS & MMS

BENEFITS

Benefit One

1

The benefits of ATLAS were immediate and impactful for Equus. The platform's user-friendly interface and features such as document upload functionality significantly improved staff efficiency

Benefit Two

2

Equus experienced substantial cost savings, with annual travel expenses reduced by over \$84,000.

Benefit Three

3

ATLAS enhanced security compliance and paved the way for future enhancements such as e-signatures and customer upload functionalities.

Stay Connected

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